



### Advanced Metering Opt-Out

The Lansing Board of Water & Light (BWL) is upgrading to a new electric and water metering 2-way communicating meters and modules (advanced meters). The installation phase of our project is currently underway. Prior to installation of an advanced meter, customers will have the option to “Opt-Out” and have the BWL install the new advanced meter with the communication radio disabled vs. the fully functional advanced meter. Radio disabled meters will be read by BWL personnel in person at least 4 times per year (quarterly). All other bills will be estimated and adjusted as needed. Opt-Out fees will apply (See table below for current rates).

<b>Opt-Out Fees for customers who elect to have a non-communicating smart meter</b>		
<b>One-time fee (Enrollment fee)</b>	Electric Only	\$115
	Water Only	\$125
	Electric & Water	\$190
	Water & Irrigation	\$250
	Electric, Water & Irrigation	\$315
<b>Monthly fee</b>	Electric Only	\$10
	Water Only	\$20
	Water & Irrigation	\$20
	Electric & Water	\$25
	Electric, Water & Irrigation	\$25

#### Eligible customers:

- Single-family, residential home
- Homeowner must reside in home and approve opt out if account is in another occupant’s name
- BWL accounts must be current for all occupants and the owner
- Advanced Meter has not already been installed at the residence
- Customer must submit an executed BWL Advanced Metering Opt-Out Application
- Payment of Opt-Out Fees

#### Ineligible customers:

- Customer with history of tampering
- Account shut off for non-compliance to BWL Rules and Regulations within the last 12 months
- Meter is in an inaccessible location
- Multi-family homes
- Apartments and Condominiums
- Commercial and Industrial Customers
- Customers participating in Time of Use Rates
- Tenants, Renters, or Lessees
- Premise with existing smart water or electric meter

### Comparing BWL Meters

As shown in the following chart, there are additional costs associated with opting out and fewer benefits with a communication disabled advanced meter. Fees cover the BWL’s overhead, costs, ongoing maintenance, and meter reading related to the communication disabled advanced meters and equipment.

Current & Future Benefits	Standard		Opt-Out
	Advanced Electric Meter	Water Meter with Advanced Module	Communication Disabled Advanced Electric Meter or Water Meter with Communication Disabled Module
View your daily electric or water consumption	YES	YES	NO
Outage detection	YES	NO	NO
Remote connect or disconnect	YES	NO	NO
One-time service and administration fee to opt-out (enrollment fee)	N/A	N/A	Electric Only \$115 Water Only \$125 *Elec & Water \$190 Water & Irrigation \$250 *Elec, Water & Irrigation \$315
Recurring monthly Opt-Out Fee	N/A	N/A	Electric Only \$10 Water Only \$20 Water & Irrigation \$20 *Electric & Water \$25 *Elec, Water & Irrigation \$25
More accurate actual meter reads	YES	YES	Up to 8 estimates per year
Safe, reliable, and accurate meters	YES	YES	YES
Access to new rates that could lower your bill	YES	YES	NO
Leak detection	N/A	YES	NO

\*Customers with multiple services must Opt-Out of all meters if they choose to Opt-Out.

### Steps to Opt-Out

1. The BWL Opt-Out program will require replacement of your current electric meter and/or water meter and reading module.
  - a. Failure to allow the BWL to access your meter/module for reading, replacement, or maintenance may result in your utility services being interrupted and will impact program eligibility.
2. Submit a completed BWL Advanced Metering Opt-Out Application (“Application”). Incomplete Applications may be denied.
3. Applications must be received prior to the installation of your Advanced Metering equipment.

4. After an Application is processed, you will be contacted by BWL. The BWL will do its best to process Applications in a timely manner. However, there may be cases where more information is needed before approval. For example, if a property owner in public records does not match the owner listed on a BWL account, more information may be requested by the BWL to confirm eligibility. This could delay processing of the Application.
5. Payment of the One-time Fee (Enrollment Fee) must be paid within 30 days of the Application approval date. Failure to submit the Enrollment Fee and schedule an appointment for meter replacement within the 30 days may impact program eligibility.
6. There is no additional charge or fee to cancel your Opt-Out. You may cancel your Opt-Out at any time, however, all paid fees and charges paid during the Opt-Out are non-refundable.



*Customer Application*

I represent and warrant that I am the named, authorized person on the account provided and the legal owner of the Premises as defined below\*. By signing this form, I am indicating that I want to opt-out of Lansing Board of Water & Light's (BWL) advanced metering program and by signing this form, I agree to a "communication disabled" advanced meter being installed at the premises in lieu of a fully functioning advanced meter. I agree that I will maintain clear and direct access to the meter(s) allowing the BWL's employees to manually read the meter(s) at all times. I understand that by Opting-Out, I am only eligible for the BWL's basic residential rates and will not be able to receive any other enhanced benefits that the advanced metering may provide. I understand that, in accordance with BWL's Opt-Out Policy, the account will be assessed a one-time service and administration fee (enrollment fee), as well as an ongoing meter reading fee(s). The fees are subject to BWL Rules and Regulations, and are subject to change without notice. I understand I may cancel my opt-out at any time. Should my account at any time become ineligible, I understand that my opt-out will be cancelled with cause and I will no longer be eligible for BWL's Opt-Out policy. There is no fee or penalty to CANCEL Opt-Out, however, all paid fees and charges are non-refundable.

**Customer Information (please check all that apply)**

<input type="checkbox"/>	I am the Account Holder as well as the owner of the Premises.	<input type="checkbox"/>	Account Holder lives at the Premises.
<input type="checkbox"/>	I am the Account Holder but not the Owner of the Premises.	<input type="checkbox"/>	Owner lives at the Premises.

Account Number ("Account"): \_\_\_\_\_ Date: \_\_\_\_\_

Name of Person Requesting Opt-Out ("Account Holder"): \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Service Address ("Premises"): \_\_\_\_\_

Property Owner (If different than person requesting Opt-Out): \_\_\_\_\_

Property Owner Phone Number: \_\_\_\_\_

Reason for Opt-Out: \_\_\_\_\_

**By Signing this application, I agree to the terms listed above.**

Account Holder signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

Property Owner signature\*: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

\* If the requestor is not the legal owner of the Premises they must reside in the home and the owner must approve the Opt-Out.

You may submit this completed form to:  
**Lansing Board of Water & Light**  
**Attn: BSmart AMI Opt-Out**  
**P.O. Box 13007, Lansing, MI 48901**  
or email to [bsmart@lbwl.com](mailto:bsmart@lbwl.com).

<b>BWL Use Only</b>
DATE RECEIVED: _____
VERIFIED BY: _____
LEVEL: _____ ROUTE: _____
OWNER: YES / NO