




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies



Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Additionally, seniors 65 and older and active military and their families are protected from electric shut-off during the heating season. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Sept 2023

BWL CONNECTIONS
LANSING

WHERE ARE WE HEADED?

In July, BWL announced plans to build an additional 650 megawatts (MW) of clean energy to our generational portfolio to meet our clean energy goals and ensure we can continue to provide our customers with affordable and reliable energy for decades to come.

These projects, set to be completed over the next ten years, include 160MW of battery storage, 260MW of solar, 238MW of wind and a 110MW Reciprocating Internal Combustion Engines (RICE) gas plant. Additionally, BWL plans to continue growing its energy waste reduction program, as well as expand into demand response programs for customers.

continued



Where Are We Headed *continued*

Once completed, BWL's total generational portfolio will be 58 percent renewable and we will have reduced our carbon footprint by 75 percent since 2005. This is the largest planned growth in our nearly 140-year history and comes as a result of BWL's All Source Request for Proposals (RFP), which received 96 offers totaling 8,330MW.

For more information, visit our website at lbwl.com/newprojects.



Update Your Information Today!

Having your customer information updated is important for billing, payment plans and outage reporting. Correct information in our system helps us service your needs as quickly and efficiently as possible. To update your information in our system, please go to lbwl.com/customerinfo.



Funding Factor

The BWL will be participating in the Michigan Energy Assistance Program (MEAP) starting this fall, reflected as a Low-Income Energy Assistance Fund (LIEAF) surcharge on your electric bill. BWL electric and water customers under threat of shut-off will now be eligible for additional Federal Low Income Home Energy Assistance Program (LIHEAP) and MEAP funding.

In addition, customers struggling to pay their bill may also qualify for a winter protection payment plan, and seniors 65 or older and active military and their families are protected from electric shut-off during the heating season. Please contact 211 for payment assistance information, or the BWL to inquire about a payment plan.

Keeping On Together

Are you looking for financial assistance on your bills?
Join us and over a dozen community partners at BWL's Community Resource Fair on Tuesday, September 26 from 2-7pm at Gier Community Center. To learn more, please visit lbwl.com/shutoffprotection.



Do you have a high school senior who's looking to gain hands on experience in a career while in high school? BWL's 1st STEP may be the answer. This program allows high school seniors to work at BWL and gain real life work experience while still attending school. They have the opportunity to be paid, learn from experts in the field, earn a scholarship to the college of their choice and much more. If you're interested, please contact Dawn Plenar at dawn.plenar@lbwl.com.

Join us for an orientation night on Wednesday, September 13 from 5:30-6:30pm at the REO Depot, 1201 S. Washington Ave., Lansing for potential 1st STEP students to learn more about the program. This is an optional, open house style orientation. Learn more at lbwl.com/openhouse.

