






Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight

877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Additionally, seniors 65 and older and active military and their families are protected from electric shut-off during the heating season. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Oct 2023

BWL CONNECTIONS



BWL Water Quality

Every year the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information you may wish to know about your drinking water. We update the report annually before July 1, with information about the previous calendar year.

To view the BWL 2022 Water Quality Report, please visit lbwl.com/WaterQualityReport. If you would like to receive a paper copy, please contact the BWL Environmental Services Department at 517-702-6360.

To learn more about BWL's water, visit lbwl.com/water.



Tips and Tools to Save at Home

Are you interested in reducing your family's energy consumption, but not sure where to start? Check out BWL's Interactive Home Energy Tools at lbwl.com/energytools to learn how you could increase the comfort of your home while saving energy and money.

- **Energy Advisor:** Personalized online virtual home energy assessment.
- **Home Energy Library:** Guide to all aspects of home energy.
- **Interactive Energy Home:** Resource for common home energy saving opportunities.
- **Fundamentals of Electricity:** Manual with everything you need to know about the basics of electricity.
- **Lighting Calculator:** Tool to calculate savings from energy-efficient vs. incandescent light bulbs.
- **Inflation Reduction Act Calculator:** Understand your opportunities for incentives and tax credits associated with carbon neutrality programs.

Your plan for creating a more energy-efficient home will likely include energy-saving actions and equipment upgrades that qualify for rebates from BWL's Hometown Energy Savers® program. Take advantage of immediate savings by earning cash rebates now and save on electricity costs for years to come. Check out our Residential Rebate Flyer on our website to see qualifying measures for 2023.

Ready to apply for incentives? Questions on your energy saving journey? Call 800-573-3503 or visit lbwl.com/energysavers to learn more.



PLAN YOUR CAREER THE RIGHT WAY!

Attend the BWL's Careers in Energy Week Reverse Career Fair to learn about several career pathways.

High School Students
October 16, 8am-2pm
1201 S. Washington Ave.
Lansing, MI

Please contact
dawn.plenar@lbwl.com or
hilary.ackerson@lbwl.com
to reserve your spot as
spaces can
be limited!

Silver Bells in the City

The City of Lansing will glow with thousands of lights for the 39th annual Silver Bells in the City celebration, presented by the Lansing Board of Water & Light and City of Lansing, on Friday, November 17. Silver Bells brings together family and friends from across the state and beyond to kick-off the holiday season with an Electric Light Parade, lighting of the state of Michigan Christmas tree, Community Sing, Firefly Drone Light Show, fireworks and more! Plenty of downtown businesses are open to bring the magic of the City of Lansing to you. We can't wait to see you and your family there!

Learn more about Silver Bells in the City at www.silverbellsinthecity.org.

