

2019 Annual Summary of Energy Waste Reduction & Renewable Energy Reports

In 2008, the Michigan legislature passed the “Clean, Renewable and Efficiency Energy Act,” also known as Public Act (PA) 295. The goal of the legislation was to help Michigan residents reduce their energy use. In December 2016, the legislature passed PA 342, also known as the “Clean and Renewable Energy and Energy Waste Reduction Act,” which amends PA 295. Since 2009, the Lansing Board of Water & Light (BWL) has delivered programs that have achieved electric kilowatt hour (kWh) savings as required by the State of Michigan.

This report summarizes BWL’s 2019 efforts. Copies of the complete 2019 annual reports for both the Energy Waste Reduction (EWR) and the Renewable Energy Programs are available on our website at lbwl.com.

Energy Waste Reduction

In 2019, the BWL continued to offer Hometown Energy Savers®, its EWR portfolio of programs, which allows our residential, commercial and industrial electric customers to participate in a number of ways. For details, visit lbwl.com/energysavers.

Home Energy Rebates

Local retailers and contractors partnered with BWL to offer cash rebates for installing high efficiency products such as LED lighting, air conditioners, dehumidifiers, refrigerators, smart thermostats and more.

Appliance Recycling

In coordination with local contractors, BWL offered free pick up and rebates for customers to recycle older, inefficient refrigerators, freezers, room air-conditioners and dehumidifiers. For the tenth year, BWL joined community partners to host Recycle Rama and Recycle! East Lansing.

Hometown Help

BWL provided customers with limited income free energy kits and a home assessment that included self-help education and the installation of high efficiency items.

Commercial and Industrial Incentives

BWL offered financial incentives to business customers for upgrading the efficiency of their equipment and facilities. Incentives were available for items such as lighting, air conditioners, occupancy controls and food service equipment.

Nonprofit Facility Grant

BWL provided grants and rebates to local organizations that allowed them to install efficient equipment in their buildings. By reducing energy use, more of the nonprofit’s budget is available for the valuable services they provide to our vulnerable community members.

Renewable Energy

In addition to helping customers become more energy efficient, PA 342 requires electric utilities to acquire more renewable energy – often referred to as “green” or “clean” energy. The BWL’s efforts to meet our renewable energy goals in 2019 included:

- Purchase of electricity that is generated from landfill gas.
- Purchase of hydroelectric power located in Cheboygan County.
- Continuing to receive wind energy from eight turbines located in Gratiot County.
- Owning and operating solar generation facilities.
- In June 2018 Delta Solar Park, a utility scale solar project became operational.
- The East Lansing Solar Park, a community based solar program, became operational in December 2018.
- Continue to work with a wind energy project in Tuscola County.

For the 2019 reporting period, the BWL continues to meet the Renewable Energy requirements under Public Act 342. The BWL has met the 12.5 percent renewable energy goal established by Michigan law. The Michigan Public Service Commission’s (MPSC) annual report on renewable energy may be viewed at michigan.gov/mpsc.

Updates to BWL Outage App



Keep an eye out for a few changes to the BWL Outage App, specifically the login page. The current login requires your last name, street number and the last four digits of your Social Security number. The new updates in the app’s login will require your BWL account or phone number and your last name.





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

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BWL CONNECTIONS

Learn More about the Quality of BWL Water

Every year the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information you may wish to know about your drinking water. We update the report annually before July 1, with information about the previous calendar year.

To view the BWL 2019 Water Quality Report, please visit lbwl.com/WaterQualityReport or use the QR code to view it now.



If you would like to receive a paper copy, please contact the BWL Environmental Services Department at 517-702-6360.

To learn more about BWL's water, visit lbwl.com/water.

