

## Shedding Light on the Benefits of LED Bulbs (cont'd)

- Longer lasting. ENERGY STAR® LED light bulbs can last up to 10 times longer than incandescent bulbs, which means less burnt-out bulbs to replace.
- Safer. ENERGY STAR LED® light bulbs produce very little heat.
- Guaranteed. ENERGY STAR® LED light bulbs come with a minimum three-year warranty.
- More options and features. ENERGY STAR® LED light bulbs are available with dimming on some indoor models and automatic daylight shut-off and motion sensors on some outdoor models.
- More durable. ENERGY STAR® LED light bulbs won't break like a traditional incandescent or fluorescent bulb.

Source: [ENERGYSTAR.gov](http://ENERGYSTAR.gov)

Want to take advantage of BWL Hometown Energy Savers® lighting rebates? Visit [lbwl.com/energysavers](http://lbwl.com/energysavers) or call 800-573-3503.



## Delta Solar Now Operational

On Wednesday, August 29, representatives of the Lansing Board of Water & Light, CMS Energy and EDF Renewables announced Delta Solar, a 24-megawatt solar field and the largest tracking solar array in Michigan, is now fully operational.

Delta Solar, is located on about 200 acres west of I-96/I-69 and north of Sundance Highway in Delta Township. The project features over 86,000 solar panels that use modern single-axis tracking technology to follow the sun's movement, capturing more energy than traditional fixed-tilt solar modules. It can provide enough power to serve up to 4,200 homes.

The BWL is committed to providing customers with 30 percent clean energy by 2020 and 40 percent by 2030.



## Scam Alert Warning

The BWL sees an increase in phone scams as the holiday season approaches. Customers should never give money or personal information over the phone to anyone they don't know. BWL customers are never asked by BWL customer service representatives for credit card information over the phone or in person, or to make payments through a wire service like Western Union or Money Gram.





BWL customers have the option of "customer-initiated" credit card payments through a secure Intranet site or secure automated voice payment system. Customers are urged to report suspicious activity to BWL customer service at 517-702-6006 or local police.





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

-  **Round Up**  
Round up my monthly utility bill to the next whole dollar
-  **Add \$1**  
Add a dollar to my monthly bill
-  **Round Up and Add**  
Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_
-  **One Time Donation**  
Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies)

# BWL CONNECTIONS

## Report Outages

Power, Downed Line or Streetlight  
877-295-5001

**Outage Center**  
[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

**BWL Mobile App**  
[lbwl.com/app](http://lbwl.com/app)

**Outage Texting**  
898295/txtbwl

**Water Main Break**  
517-702-6490

## Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com](http://lbwl.com) and click on Medical Alert Form.

## Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

## Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

## Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



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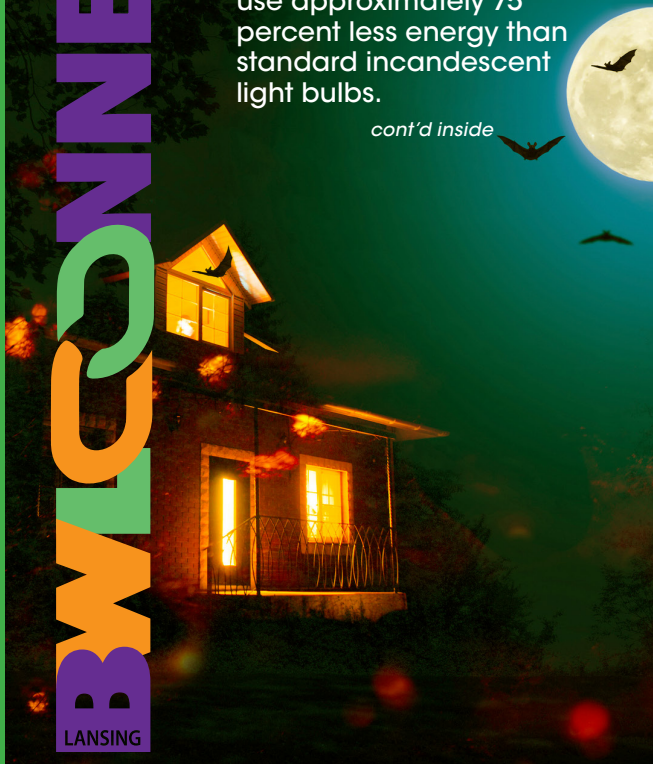
# BWL CONNECTIONS

## Shedding Light on the Benefits of LED Bulbs

As the days get shorter, we rely more on our exterior and interior lights. But that doesn't mean your energy bill should go up. One easy way to reduce the season's growing energy needs is to replace incandescent light bulbs with more efficient ENERGY STAR® LED light bulbs. Here are a few reasons to make the switch:

- More energy efficient. ENERGY STAR LED bulbs use approximately 75 percent less energy than standard incandescent light bulbs.

*cont'd inside*



LANSING