

Light Your Home for Less with ENERGY STAR LED's!

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Choosing the Right LED Bulb

Brightness: Look for lumens instead of watts, to determine brightness. Replace a 60W bulb with an LED bulb with about 800 lumens for comparable brightness.

Color: The color of an LED bulb is typically shown on a sliding scale between warm and cool. This measure indicates temperature on the Kelvin scale (K), where lower K emits warmer, yellower light, and higher K produces cooler, bluer light.

Find more ways to save including where you can conveniently dispose of CFL and LED bulbs. Call 800-573-3503 or visit lbwl.com/energysavers to learn more.

Rate Increase

The BWL Board of Commissioners has approved the first rate increase since February 2020 to take effect Nov. 1, 2022. For more information, please see lbwl.com/newsroom.

We Want To Hear From YOU!

Have you had a great experience with BWL? Has an employee gone above and beyond to help out? We want to hear your stories about BWL's service and attention to customers! Send your stories to emma.mcgllocklin@lbwl.com.



Our offices will be closed on Friday, November 11 for Veterans Day.

The BWL would like to say thank you to all veterans.



Our offices will be closed on Thursday, November 24 and Friday, November 25 for the Thanksgiving Holiday.

We wish you and yours a very Happy Thanksgiving.

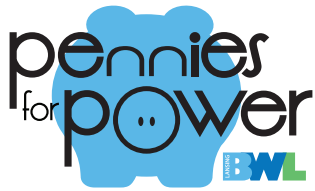
Silver Bells in the City

Downtown Lansing will glow with thousands of lights for the return of the 38th annual Silver Bells in the City presented by, Lansing Board of Water & Light and the City of Lansing on Friday, Nov. 18. Bringing together family and friends from across the Midwest, Silver Bells in the City officially kicks off the holiday season.

The event features numerous activities and special outdoor performances, all highlighted with the 25th annual Electric Light Parade with more than 60 illuminated floats, high school marching bands sparkling with thousands of lights, and the arrival of Santa.

Immediately following the parade, crowds will gather around the state Christmas Tree for the countdown to the lighting of the tree, community sing and a Firefly Drone Holiday Light Show. Capping off the evening will be spectacular fireworks display over the Capitol. Learn more at www.silverbellsinthecity.org





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



Round Up

Round up my monthly utility bill to the next whole dollar



Add \$1

Add a dollar to my monthly bill



Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____



One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

Report Outages

Power, Downed Line or Streetlight

877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Outage Texting

898295/txtbwl

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



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Light Your Home for Less with ENERGY STAR® LED's!

Installing LED light bulbs in your home is a quick and easy way to save energy. Look for the ENERGY STAR® label for the better quality and longer product life. By replacing your home's five most frequently used light bulbs with ENERGY STAR® LEDs, you may save up to \$75 each year.

For an LED light bulb to bear the ENERGY STAR® label, it must pass rigorous testing to ensure maximum energy savings and performance.

Here are some fun facts about LED bulbs.

- Light-emitting diodes (LEDs) are the size of a fleck of pepper.
- The white light produced by LEDs is typically a mix of red, green, and blue LEDs.
- LEDs contain no mercury and can easily be disposed of.
- LEDs emit very little energy as wasted heat. In comparison, incandescent bulbs release 90 percent and CFLs release 80 percent of their energy as heat.

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