

LED Lights Translate to Energy Bill Savings

Compared to incandescent lighting, LED lights and fixtures:

- Use 90 percent less energy
- Produce about 70-90 percent less heat
- Last 15 times longer

It's no contest that they're the smart choice for your business. Exchange the incandescent lights for LEDs and you can earn incentives and cut down your energy expenses. Now that's a bright idea.

Reach out to BWL's Hometown Energy Savers® at 877-NRG-LBWL (877-674-5295) or hometownenergysavers.com.

Our offices will be closed on Monday, November 11 for Veterans Day.

The BWL would like to say thank you to all veterans.

Updated Renewable Energy Plan

The BWL welcomes comments on its updated Renewable Energy Plan, which it must file with the Michigan Public Service Commission (Docket Number U-16619). Starting November 1, the plan will be posted on the BWL website. Make comments at lowl.com or by mail at 1201 S. Washington Ave., Lansing, MI 48910.



DOWNTOWN LANSING—NOVEMBER 22ND 2019
silverbellsinthecity.org

Our offices will be closed on Thursday, November 28 and Friday, November 29 for the Thanksgiving Holiday.

We wish you and yours a very Happy Thanksgiving.

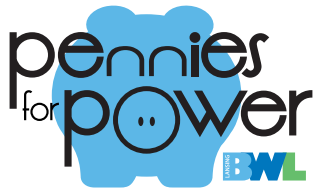


BWL will begin collecting toys for the Toys for Tots campaign on November 1. Donations can be made at the:

BWL Customer Service Center
1232 Haco Drive, Lansing

BWL Headquarters
1201 S. Washington Ave, Lansing

BWL will also open up the Toy Mill on the corner of N. Capitol and S. Washington at noon on Friday, November 22 during Silver Bells for donations. Toys must be new and unwrapped.



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



Round Up

Round up my monthly utility bill to the next whole dollar



Add \$1

Add a dollar to my monthly bill



Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____



One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies



Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



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Nov 2019

BWL CONNECTIONS
LANSING

Four Tips for Your Holiday Energy Use

1. Decorate with LEDs

They last up to 10 times longer than standard bulbs, are nearly impossible to break, use up to 90 percent less electricity and produce almost no heat.

2. Merry and bright holiday lights

Consider using a timer to better control your lights after dark. Set them to go off when you go to bed to automatically save energy and money.

3. Put ENERGY STAR® on your list

Items with this label have proven long-term energy savings, which means you'll also be saving money!

4. Remember our rebates

BWL's Hometown Energy Savers® has a variety of rebates available. Find out more at hometownenergysavers.com or by calling 800-573-3503.