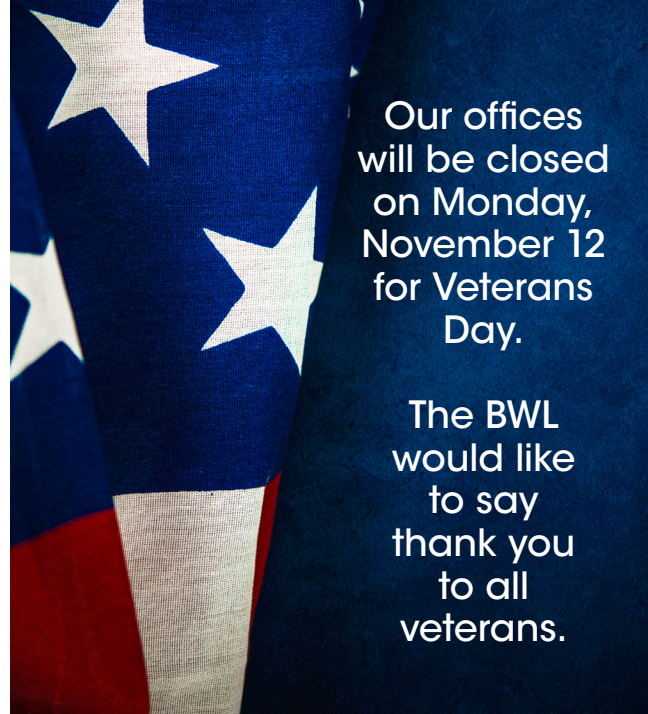


Tips to Reduce Energy Use this Season (Cont.)

- 3. Give your appliances a vacation.**
Before heading out on your holiday vacation, turn off and unplug everything you can. You should also lower your thermostat to 55 degrees and set your water heater to the lowest setting.
- 4. Deck the halls with LED lights.**
They use up to 90 percent less electricity, last up to 10 times longer than standard bulbs, produce almost no heat and are nearly impossible to break.
- 5. Be smart about holiday lights.**
Wait until it gets dark to turn on your holiday lights and turn them off before you go to bed. Or better yet, put the lights on a timer to automatically save energy and money.
- 6. Ask for ENERGY STAR®.**
Electronics contribute to up to 15 percent of your electricity use on average. When asking for or buying electronics this holiday season, be sure to select items with the ENERGY STAR® label. You'll get all the same features plus proven, long-term energy savings.
- 7. Take advantage of BWL rebates.**
Before ringing in the New Year, take advantage of BWL Hometown Energy Savers® rebates.

Get the details at lbwl.com/energysavers or call 800-573-3503 to learn more.



Our offices will be closed on Monday, November 12 for Veterans Day.

The BWL would like to say thank you to all veterans.

Our offices will be closed on Thursday, November 22 and Friday, November 23 for the Thanksgiving Holiday.

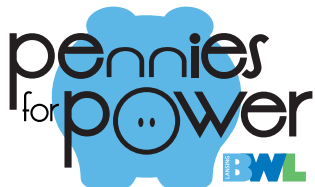
We wish you and yours a very Happy Thanksgiving.



Silver Bells in the city


Ring in the holiday season in downtown Lansing with the Electric Light Parade, State Christmas Tree lighting, live entertainment, the Silver Bells Village and more! Silver Bells in the City is Friday, November 16 from 5-9pm.







Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies



Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



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Nov 2018

BWL CONNECTIONS
LANSING

Tips to Reduce Energy Use this Season

The holiday season is one of the most energy-intensive times of the year, but making even small adjustments can turn into big savings. Here are some tips to help you save:

- 1. Bake with efficiency.**
The holiday season means festive baked goods and delicious dishes. To get the most out of the energy required to heat your oven, bake several items at once. And don't open the oven door to check on your treats—use the oven light instead. Opening the oven door can lower the oven temperature by as much as 25 degrees, which increases cooking time and wastes energy.
- 2. Turn down the thermostat when you have guests.**
With the extra warm bodies in the house, you won't need to crank up the heat. Save energy and keep your guests comfortable by turning down the thermostat. Also remember to lower your thermostat when you are asleep or away.