

## Chill Out with Rebates for Your AC

Ready for a system upgrade? A new ENERGY STAR® central air conditioner uses 8 percent less energy than other new models. You can also receive up to \$500 in rebates!

- Open windows at night to gain cool air. Typically, late spring and early summer evenings in Lansing allow for cool sleeping weather without the need of a cooling system. When you wake in the morning, shut the windows and blinds to capture the cool air.
- Use ceiling fans to cool rooms. A ceiling fan could allow for the thermostat to be raised by about 4 degrees Fahrenheit without a reduction in comfort. Ceiling fans cool people, not rooms. Remember to turn them off when you leave a room.
- On hot days, avoid using the oven or stove and try to minimize activities that generate a lot of heat, such as running a dishwasher or clothes dryer.

Upgrade your home's air conditioning system to help keep the unit operating as efficiently as possible and BWL's Hometown Energy Savers® program will reward you with a \$50 rebate. Don't miss out! Call 800-573-3503 or visit [hometownenergysavers.com](http://hometownenergysavers.com) to participate.



## Hot Tips for Chiller Maintenance

If you keep your facility from overheating with chilled water or air, a tune-up may be your answer. Here are some tips to maintain your chillers as we approach the summer months.

- Use controls to properly sequence chillers. Monitor the capacity of all chillers in the plant and turn chillers on or off so that each one is loaded enough to keep it in its most efficient zone.
- Monitor outdoor conditions and reset the chilled-water temperature accordingly. This strategy can help match chiller output to the actual load.
- Monitor outdoor conditions and reset the condenser-water temperature accordingly. Higher condenser-water temperatures decrease cooling tower fan power but increase chiller power.

BWL's Hometown Energy Savers® Business Program has rebates and incentives for tune ups and for new systems. Call 877-NRG-LBWL (877-674-5295) or visit [hometownenergysavers.com](http://hometownenergysavers.com) to inquire about offerings.

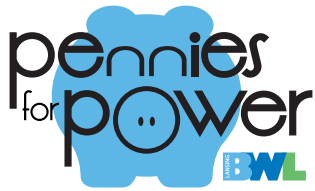
**ADOPT A RIVER**  
POWER of the Pollinators

Saturday, May 11  
9am - 4pm  
Impression 5 Science Center

Register at [Impression5.org](http://Impression5.org)





IMPRESSION 5  
LANSING BWL  
Hometown People. Hometown Power.

**BWL offices will be closed Monday, May 27 in observance of Memorial Day.**



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

-  **Round Up**  
Round up my monthly utility bill to the next whole dollar
-  **Add \$1**  
Add a dollar to my monthly bill
-  **Round Up and Add**  
Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_
-  **One Time Donation**  
Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies)



### Report Outages

Power, Downed Line or Streetlight  
877-295-5001

Outage Center  
[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

BWL Mobile App  
[lbwl.com/app](http://lbwl.com/app)

Outage Texting  
898295/txtbwl

Water Main Break  
517-702-6490

### Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com](http://lbwl.com) and click on Medical Alert Form.

### Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

### Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

### Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

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## Learn More about the Quality of BWL Water

Every year the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important



information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information you may wish to know about your drinking water. We update the report annually before July 1, with information about the previous calendar year.

To view the BWL 2018 Water Quality Report, please visit [lbwl.com/WaterQualityReport](http://lbwl.com/WaterQualityReport) or use the QR code to view it now!



If you would like to receive a paper copy, please contact the BWL Environmental Services Department at 517-702-6360.

To learn more about BWL's water, visit [lbwl.com/water](http://lbwl.com/water).

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