




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies.

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Emergencies

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Mar 2025

BWL CONNECTIONS

Get Paid to Recycle Your Old Appliance

Does your spring cleaning "get rid of" list include an old appliance? Take advantage of BWL's Appliance Recycling program! BWL residential customers are eligible to receive cash back for recycling certain older, working appliances with us – and we'll pick them up for free, too. Plus, you could receive additional rebates with the purchase of qualifying new models!

Why Recycle and Replace?

Outdated appliances are often extremely inefficient compared to newer models. An older refrigerator uses about 35% more energy than a new ENERGY STAR® model. Upgrading eligible appliances means lowering your energy consumption – and your bills. You can save even more with Hometown Energy Savers® rebates from \$25 - \$100 for the purchase of select ENERGY STAR qualified refrigerators and freezers, dehumidifiers, washers and dryers and more! Visit lbwl.com/appliances for a full list of appliance rebates.

cont. inside

Recycle Your Old Appliance

cont. from the front

When it comes to disposal, some appliances require special care. For instance, the refrigerants from your home freezer or fridge are required by law to be removed! Recycling your appliance also conserves resources by reducing the amount of waste in landfills, like metal and other components in your appliance.

Schedule Your FREE Pick-Up to Earn a Rebate

Our Hometown Energy Savers® Appliance Recycling program takes the stress out of recycling your older operating appliances – simply schedule your pick-up with one of our team members, and get between \$25-\$50 for your qualifying appliance. Our team will take care of responsibly recycling your appliances, and you'll walk away with a little extra cash in your pocket (not to mention, a head start on some spring cleaning!).

Eligible appliances include:

- Refrigerators (Full Size & Compact)
- Chest Freezers
- Compact Freezers
- Room Air Conditioning Units
- Dehumidifiers

Customers may recycle up to two appliances of each unit type. For a full list of eligibility requirements, please visit lbwl.com/appliancerecycling and give us a call at 800-573-3503 to schedule your free pickup today.



SATURDAY, APRIL 26
9AM-2PM
INGHAM COUNTY
HEALTH DEPARTMENT

SIGN UP TO VOLUNTEER
HERE:

bit.ly/recyclerama2025

Accepted items include:

- Styrofoam
- LEDs
- Fluorescent Tubes
- Medications
- Thermostats
- Bicycles
- Plastic Bottles
- Cardboard
- Scrap Metal
- Appliances
- Dehumidifiers
- AND MORE!



Are you looking for financial assistance on your bills?

Join us on

Tuesday, April 1 from 2-6pm at
Gier Community Center.

To learn more, please visit
lbwl.com/shutoffprotection.

FALCON CAM

We've seen our beloved peregrine falcons flying around lately - and are expecting eggs early again this year! Be sure to follow along and check out our cameras at lbwl.com/falconcam.

