




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**  
Round up my monthly utility bill to the next whole dollar

 **Add \$1**  
Add a dollar to my monthly bill

 **Round Up and Add**  
Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_

 **One Time Donation**  
Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies)

# BWL CONNECTIONS

## Report Outages

Power, Downed Line or Streetlight  
877-295-5001

**Outage Center**  
[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

**BWL Mobile App**  
[lbwl.com/app](http://lbwl.com/app)

**Outage Texting**  
898295/txtbwl

**Water Main Break**  
517-702-6490

## Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com](http://lbwl.com) and click on Medical Alert Form.

## Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

## Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

## Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Jun 2023

# BWL CONNECTIONS

## Savings that Make a Splash!

Did you know your pool pump could be your home's second largest energy user? Dive right into this pool season with a new, efficient ENERGY STAR® certified pool pump! Enjoy your pool and peace of mind knowing you're saving energy and money while helping protect the environment.

Pool pumps that have earned the ENERGY STAR® certification deliver savings and benefits even when compared to new, standard pumps. ENERGY STAR® pool pumps run quieter and extend the life of your pool's filtering system. Above-ground ENERGY STAR® pumps use about 17% less energy than a standard pump and can save \$130 in energy bill costs over the lifetime of the product. A certified in-ground pool pump uses up to 65%

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LANSING

## Savings that Make a Splash!

*continued*

less energy and can save up to \$450 a year. With those savings, your investment in an ENERGY STAR® in-ground pump could pay for any additional upfront cost in less than two years.

If every pool pump in the U.S. were ENERGY STAR® certified, families could save \$770 million in energy costs every year and prevent greenhouse gas emissions equal to more than 1 million\* cars.

Ready to take the plunge? BWL's Hometown Energy Savers® program offers a \$150 incentive for the purchase of a new ENERGY STAR® pool pump. See incentive details and check out additional summer savings, like rebates for A/C systems and whole home dehumidifiers, at [lbwl.com/energysavers](http://lbwl.com/energysavers).

*\*Cost and emissions savings calculations via [energystar.gov](http://energystar.gov).*

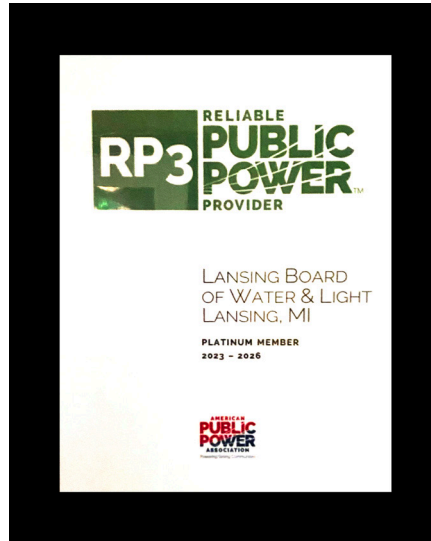


## BWL Wins Reliability Award

We're proud to share that we have received a Platinum Reliable Public Power Provider (RP3) designation from the American Public Power Association! What does that mean? RP3 is a national designation given to public utility companies that demonstrate four key qualities:

- Reliability
- Safety
- Workforce Development
- System Improvement

The RP3 award is a three-year recognition and the highest overall award a utility can receive. Currently, more than 270 public utilities hold this title out of 2,000 public power utilities and we're pleased to be one. As it goes, Hometown People. Hometown Power. We love serving the Greater Lansing community and we're proud to keep you powered.



**Saturday, July 29 • 10am-2pm**

Come help us celebrate the 10-year anniversary of our REO Town Headquarters & Cogeneration Plant! Visit our open house celebration with tours of the Cogeneration Plant and Depot, along with food, fun and more!



**BWL offices  
will be closed  
Tuesday,  
July 4 in  
observance of  
Independence  
Day.**