



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



Round Up

Round up my monthly utility bill to the next whole dollar



Add \$1

Add a dollar to my monthly bill



Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____



One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies



Report Outages

Power, Downed Line or Streetlight

877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Outage Texting

898295/txtbwl

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

June 2022

Out with the Old; Spring for the New

It's time to start planning that late summer or fall yard sale you've been talking about, which means numerous trips to the basement and garage to sort through boxes of clothes, dishes, and paperback books. While you ponder over those old bowling trophies, take a closer look at the "extra" refrigerator in the corner. It's been great for storing the overflow of soda cans, water bottles, and holiday leftovers over the years, but if it's older than 15 years, it may be costing you more than \$300 per year to run it!

Cold, hard facts

- More than 60 million refrigerators and refrigerator-freezers in the U.S. are over ten years old,

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Out with the Old; Spring for the New *continued*

costing consumers \$4.4 billion a year in energy costs.

- An older refrigerator uses twice as much energy as a new ENERGY STAR® refrigerator.
- Recycling old refrigerators prevents refrigerants and foam from entering the environment, preventing 10,000 pounds of carbon pollution.

Money in your pocket

Ready to save? Recycle your old refrigerator (no, not at the yard sale). Schedule a free pick-up for your outdated, functioning appliances and earn some cool cash incentives from the Hometown Energy Savers® program.

Recycle	Incentive
Refrigerator or Freezer (Full size, 10 cubic feet or larger)	\$50
Mini-Fridge or Mini-Freezer (Less than 10 cubic feet)	\$25
Window Air Conditioner	\$25
Dehumidifier	\$25

Replacing your appliances with a new efficient ENERGY STAR® appliance may also qualify you for additional incentives.

Find more ways to save on the purchase of qualified products and appliances. Call 800-573-3503 or visit lbwl.com/energysavers to learn more.

Water Testing Kits: Be Informed

BWL's water comes from a municipal water supply that is continuously tested and monitored, and that meets or exceeds state and federal standards. In the event of a contamination or health concern, residents would be notified by BWL immediately.

It can be convenient to test your water with free test kits available at big box home improvement stores. The company who performs the water tests may inform you that the water has high levels of contaminants or may be unsafe to drink and offers to come to your home and do more testing. Often, this is in hopes to sell you a water purification system or water softener. If you have concerns about your water quality, we recommend consulting BWL first to verify the information provided to you by the company, or to contact your local county health department to inquire about water quality testing.

The purchase of water purification systems or water softeners is a personal preference a resident may choose to add to their home. If you decide to purchase a system, be sure it will meet your specific needs or concerns.

If you have questions about the BWL's water quality, please visit lbwl.com/water, email water@lbwl.com or call our Water Quality Administrator at 517-702-7059.



August 13

**Start 9am
BWL REO Depot**

**Register at
lbwl.com/5k**

**FREE Kids
Race will
follow,
all kids
receive a
medal**

Benefiting:

**McLaren
GREATER LANSING
FOUNDATION**



**BWL offices will be
closed Monday, July 4
in observance of
Independence Day.**