




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies.

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Emergencies

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Jan 2025

BWL CONNECTIONS

New Year, New Savings

Make 2025 the year of energy and cost savings in your home or business. BWL is excited to continue our commitment to help customers reduce their energy use in 2025 with our Hometown Energy Savers® program. Detailed information on the many rebates and resources available for residential and commercial electric customers can be found at lbwl.com/energysavers.

For Your Home

Hometown Energy Savers® provides rebates to residential customers for a variety of energy-saving actions and efficient equipment upgrades. Take advantage of immediate savings by earning cash rebates now and save on electricity costs for years to come.

For Your Business

No matter the size or type of business, you can improve your bottom line by reducing electricity use and increasing savings. BWL offers financial incentives to commercial customers for the purchase

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LANSING

New Year, New Savings

cont. from the front

and installation of energy-efficient electrical equipment. Small businesses may qualify for enhanced incentives, and new construction or major renovation projects may qualify for incentives with pre-approval.

Your energy-saving resolution starts today.

By learning about your options through Hometown Energy Savers®, you're already on your way to a journey of rebates and savings in 2025. Get started today – visit lbwl.com/energysavers or give us a call at 800-573-3503 to learn about all of the energy-saving resources available to you as a BWL customer.



Do you have concerns with your utility bill related to consumption, or are you having a hard time understanding your bill? Join us for two customer open houses. These events will include presentations focused on understanding your bill, customer service representatives to help answer your bill questions and Hometown Energy Savers® to help schedule free home energy visits. See the dates and locations below!

- **Tuesday, January 28 from 10am-1pm - Room 109 at Foster Community Center**
- **Wednesday, February 5 from 4-7pm - Community Room at Alfreda Schmidt Community Center**

Holiday Light Recycling

Do you have holiday lights that no longer work or you don't want anymore? Recycle them at one of the locations below through January 2025:

- East Lansing Department of Public Works
- Charlotte Area Recycling Authority
- Delta Township Administration Building
- Delta Township Recycling Center
- Sunfield Recycling Center

Our offices will be closed on Monday, January 20 in observance of Martin Luther King Jr. Day.

