




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**  
Round up my monthly utility bill to the next whole dollar

 **Add \$1**  
Add a dollar to my monthly bill

 **Round Up and Add**  
Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_

 **One Time Donation**  
Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies).

# BWL CONNECTIONS

## Report Outages

Power, Downed Line or Streetlight

866-710-8222

### Outage Center

[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

### BWL Mobile App

[lbwl.com/app](http://lbwl.com/app)

### Water Emergencies

517-702-6490

## Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com/medicalalert](http://lbwl.com/medicalalert).

## Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.

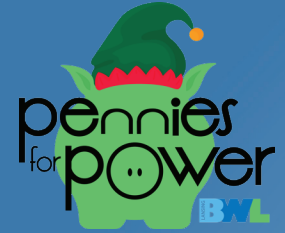


LansingBWL



BWLComm

Dec 2024



**Help brighten a Lansing area family's holiday season by donating to Pennies for Power. Participants agree to round up their utility bill to the next highest dollar each month, with the extra change going to provide one-time utility shut-off protection for customers who can't make their utility bill payment. If you haven't already signed up, fill out the form on the back of this Connections and submit it with your bill payment, or fill out the form online at [lbwl.com/pennies](http://lbwl.com/pennies).**

**BWL CONNECTIONS**  
LANSING



## Give the Gift of Savings this Holiday Season

Happy holidays from all of us at the Lansing Board of Water & Light! This time of year, it's common to shop around for holiday deals, but when looking at the sticker price, are you factoring in energy costs?

For common gifts that use electricity, such as laptops, sound bars or even holiday string lights, it's important to consider how your gift might impact your loved one's energy costs down the line.

At BWL, we recommend seeking out ENERGY STAR® certified products for your holiday shopping list.

### Why ENERGY STAR?

ENERGY STAR certification means your product's performance has been verified and meets "strict performance requirements." Looking for the ENERGY STAR blue logo is a quick and easy way to make sure that the product you're buying is good for the planet, as well as your loved one's energy bill.

Learn more by browsing ENERGY STAR's holiday gift guide online at [energystar.gov/holiday](http://energystar.gov/holiday).

### Buying for yourself? Get cash back!

As part of our year-round Carbon Neutrality efforts, BWL customers can get cash rebates on qualifying ENERGY STAR certified home appliances. Review our Hometown Energy Savers® Residential Rebate Application at [lbwl.com/appliances](http://lbwl.com/appliances) or call (800) 573-3503 to learn more and apply.



**Our offices will be closed on Tuesday, December 24 and Wednesday, December 25. We wish you a Merry Christmas!**

**Our offices will be closed on Tuesday, December 31 and Wednesday, January 1. Happy New Year!**

**2025**