

cont'd from the front

Did you know? ENERGY STAR® products may use up to 75 percent less energy than standard models!

To earn the ENERGY STAR® label, a third-party certification process ensures that all products:

- Contribute significant energy savings.
- Deliver the features and performance consumers demand, plus greater energy efficiency.
- Back up energy savings claims with comprehensive testing.

Eligible Items	Specifications	Rebate Amount
Room Air Conditioner	ENERGY STAR certified. Limit 4.	\$25
Dehumidifier	ENERGY STAR certified. Limit 4.	\$25
Air Purifier	ENERGY STAR certified. Limit 1.	\$50
Clothes Washer	ENERGY STAR certified. Limit 1.	\$25
Clothes Dryer	ENERGY STAR certified. Must be electric. Limit 1.	\$25
Refrigerator	ENERGY STAR certified. Limit 1.	\$25
Chest Freezer or Upright Freezer	ENERGY STAR certified. Compact size excluded. Limit 1.	\$25
Television 21-50"	ENERGY STAR certified. Limit 4.	\$25
Television 51" or larger	ENERGY STAR certified. Limit 4.	\$50



Find more ways to save. Call 800-573-3503 or visit lbwl.com/energysavers to learn more.



No Fee Payment Kiosks

Located at a Quality Dairy Near You



- 700 N Pine St
- 2121 W Holmes Rd
- 4500 W Saginaw Hwy
- 5100 S Waverly Rd
- 2625 E Jolly Rd
- 3332 E Lake Lansing Rd

- Cash
- Check
- Credit Card
- Debit Card

Questions?

Call 517-702-6006



Email customerservice@lbwl.com

Our offices will be closed on Friday, December 23 and Monday, December 26.

We wish you a very Merry Christmas!

Our offices will be closed on Friday, December 30 and Monday, January 2.

We wish you a very Happy New Year!





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

Round Up
Round up my monthly utility bill to the next whole dollar

Add \$1
Add a dollar to my monthly bill

Round Up and Add
Round up my monthly bill to the next whole dollar and add \$_____

One Time Donation
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Dec 2022

BWL CONNECTIONS



Invest in ENERGY STAR®!

Shopping for a new appliance or electronic? Look for the blue ENERGY STAR® label! Outdated appliances and electronics waste energy and add cost each month to your utility bill. ENERGY STAR® products are tested and certified to use less energy and meet higher standards of quality and performance. Invest in efficiency today and your purchase may be eligible for cash incentives from the Hometown Energy Savers program!

What is ENERGY STAR®?

The Environmental Protection Agency (EPA) introduced ENERGY STAR® in 1992 to help consumers identify energy-efficient products. The ENERGY STAR® label can now be found on major appliances, lighting, electronics. Even new homes and commercial buildings may receive ENERGY STAR®-certification. Since the early 1990s, ENERGY STAR® has helped consumers save \$362 billion in utility costs.

cont'd inside