

cont'd from the front

appliances will provide long-term energy savings.

Take advantage of rebates. Thinking of making updates to your home? Take a look at the rebates available through Hometown Energy Savers®. Visit lbwl.com/energysavers or call 800-573-3503 for details.

We Got the LEAD Out . . . Did You?

The BWL is celebrating five years since we removed the last known active lead service line in our water service territory. In addition, we continue to use corrosion control treatment to reduce the potential exposure from corrosion of plumbing material in your home and conduct periodic lead and copper testing at homes in our service territory to ensure the corrosion control is effective. While BWL water is lead-free when it's distributed from our water conditioning plants to our customers, the BWL can't control the plumbing materials used in your homes or businesses downstream of the meter. Removing the lead service lines and using the corrosion inhibitor are huge first steps, but there's more you can do to help reduce risk to potential exposure.

- **Check your plumbing fixtures.** Replace old fixtures if necessary. Older fixtures or the solder that connects the pipes could cause higher lead levels in drinking water. Lead solder was banned in 1986, but could be used up until July 1988, followed by a new "lead-free" law in 2014 limiting the amount of lead in faucets and plumbing.

- **Flush your pipes before drinking.** If your water has sat in your home's plumbing for more than six hours, run the tap until the water feels cold. To conserve water, the water can be collected to water household plants.
- **Use only cold water for drinking, cooking and making baby formula.** Hot water is more likely to contain lead.
- **Clean faucet aerators.** Lead particles can get caught in the aerators (or screens) on your faucets. It's a good practice to remove the aerators and clean them periodically.

Visit Michigan.gov/MiLeadSafe.gov for more tips on how to reduce lead exposure.

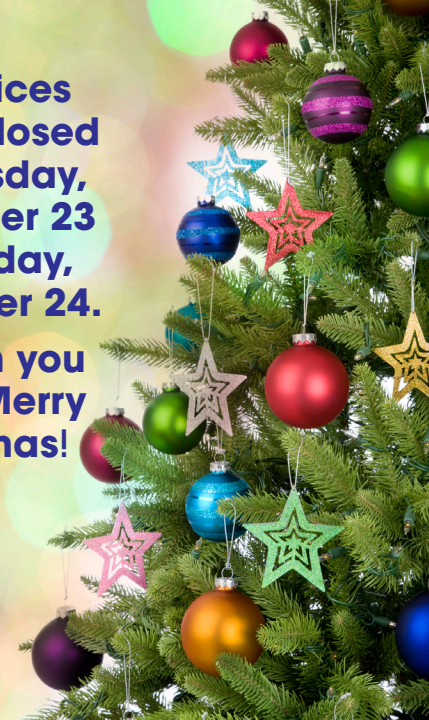
APPA Smart Energy Provider

The BWL was designated as a Smart Energy Provider by the American Public Power Association (APPA) for its commitment to smart energy practices. The award highlights how BWL provides its customers choices in their energy use, is being mindful to the environment and considering sustainability in its energy choices, and providing top-notch customer service.



**Our offices
will be closed
on Thursday,
December 23
and Friday,
December 24.**

**We wish you
a very Merry
Christmas!**



**Our offices
will be closed
on Thursday,
December 30
and Friday,
December 31.**


**We wish you
a very Happy
New Year!**







Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

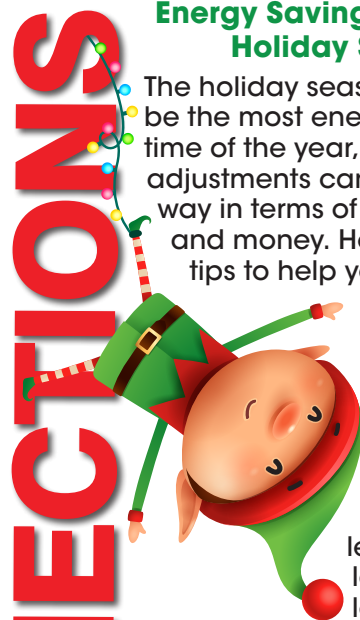
Dec 2021

BWL CONNECTIONS

LANSING

Energy Saving Tips for the Holiday Season

The holiday season tends to be the most energy-intensive time of the year, but little adjustments can go a long way in terms of saving energy and money. Here are some tips to help your household save:



- Many retailers offer LED holiday lights which use up to 90% less electricity, last 10 times longer than traditional

lights, and do not produce as much heat. Additionally, they don't break as easily.

- Save money and energy by not turning your lights on until dark and turning them off before going to bed. Or even better, install a timer for your lights to control when they are on.

When making that holiday wish list be sure and ask for ENERGY STAR® products. Electronics can contribute, on average, up to 15% of a household's electricity use. When shopping this holiday season look for the ENERGY STAR® label. These quality

cont'd inside