



### Decorate with LEDs

Light-emitting diodes (LEDs) last up to 10 times longer than standard bulbs, are very hard to break, use up to 90 percent less electricity and produce almost no heat.



### Merry and Bright Holiday Lights

Consider using a timer to better control your lights after dark. Set them to go off when you go to bed to automatically save energy and money.



### Get a BWL Rebate



BWL Hometown Energy Savers® has a variety of rebates available. Find out more at [lbwl.com/EnergySavers](http://lbwl.com/EnergySavers) or by calling 800-573-3503.



### Put ENERGY STAR® On Your List

Products with this label have proven long-term energy savings, which means you're saving money, too!

*Holiday Lighting Guide*

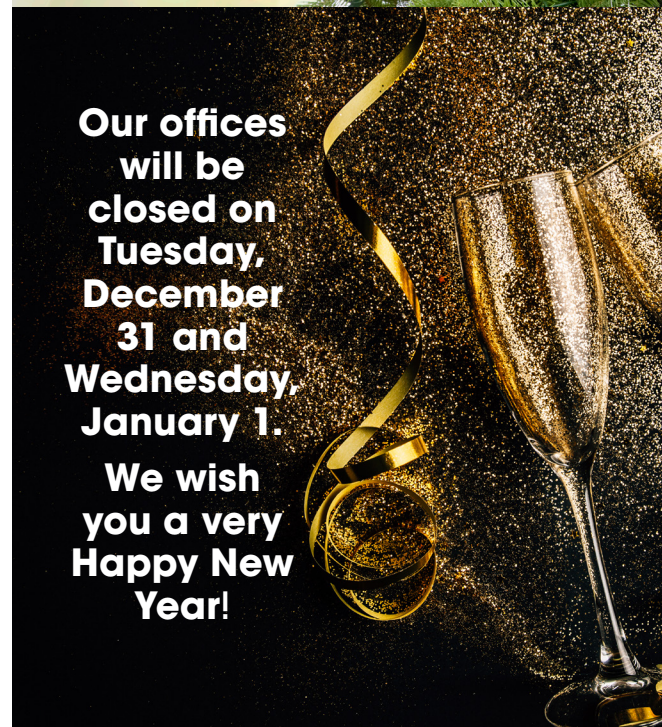
 <b>Incandescent</b>	 <b>LED</b>
<b>2,000</b> Hour Lifespan	<b>20,000</b> Hour Lifespan
<b>\$68</b> Cost to Run	<b>\$9</b> Cost to Run
Whole string goes out when one bulb dies	String stays on when one bulb dies

Assumes 10 strands of 25 C9 bulbs run for 7 hours per day for 45 days.



**Our offices will be closed on Tuesday, December 24 and Wednesday, December 25.**

**We wish you a very Merry Christmas!**



**Our offices will be closed on Tuesday, December 31 and Wednesday, January 1.**

**We wish you a very Happy New Year!**



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



**Round Up**

Round up my monthly utility bill to the next whole dollar



**Add \$1**

Add a dollar to my monthly bill



**Round Up and Add**

Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_



**One Time Donation**

Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies)



**Report Outages**

Power, Downed Line or Streetlight  
877-295-5001

Outage Center  
[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

BWL Mobile App  
[lbwl.com/app](http://lbwl.com/app)

Outage Texting  
898295/txtbwl

Water Main Break  
517-702-6490

**Medical Alert Form**

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com](http://lbwl.com) and click on Medical Alert Form.

**Seniors Shut-off Protection**

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

**Military Families**

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

**Winter Shut-off Protection**

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Dec 2019

**BWL CONNECTIONS**  
LANSING



Help brighten a Lansing area family's holiday season by donating to Pennies for Power. Participants agree to round up their utility bill to the next highest dollar each month, with the extra change going to provide one-time utility shut-off protection for customers who can't make their utility bill payment. If you haven't already signed up, fill out the form on the back of this Connections and submit it with your bill payment, or fill out the form online at [lbwl.com/pennies](http://lbwl.com/pennies).

