




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**  
Round up my monthly utility bill to the next whole dollar

 **Add \$1**  
Add a dollar to my monthly bill

 **Round Up and Add**  
Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_

 **One Time Donation**  
Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies).



### Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

BWL Mobile App

[lbwl.com/app](http://lbwl.com/app)

Water Emergencies

517-702-6490

### Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com/medicalalert](http://lbwl.com/medicalalert).

### Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Sept 2024



## Fall is in the Air! Is Your HVAC System Prepared?

In 2008, the Michigan legislature passed the "Clean, Renewable and Efficiency Energy Act," also known as Public Act (PA) 295. The goal of the legislation was to help Michigan residents reduce their energy use. In December 2016, the legislature passed PA 342, also known as the "Clean and Renewable Energy and Energy Waste Reduction Act," which amends PA 295. Since 2009, the Lansing Board of Water & Light (BWL) has delivered programs that have achieved electric kilowatt hour (kWh) savings as required by the State of Michigan.

The legislation sunset in 2021 for municipal electric providers whose rates are not regulated by the Michigan Public Service Commission (MPSC). However, the BWL has committed, in its published 2020 Integrated Resource Plan (IRP), to continue to provide Energy Waste Reduction (EWR) programs for its customers. The IRP may be found at [lbwl.com/IRP2020](http://lbwl.com/IRP2020).

This article summarizes BWL's 2023 EWR programs. Copies of the complete 2023 annual reports for both the EWR and the Renewable Energy Plans are available on our website at [lbwl.com](http://lbwl.com).

*cont. inside*

## 2023 Annual Summary of Energy Waste Reduction & Renewable Energy Reports *cont. from front*

[com/EWR](http://com/EWR).

### Energy Waste Reduction

The BWL offered Hometown Energy Savers® its EWR portfolio of programs, which allows Residential and Business electric customers to participate in several ways. For 2023 programs, BWL and its customers saw 30,549,612 kWh of savings. To take advantage of these savings and learn more about energy reduction programs, visit [lbwl.com/energysavers](http://lbwl.com/energysavers).

### Home Energy Rebates

BWL partners with retailers and contractors to offer rebates for installing efficient products such as LED lighting, air conditioners, dehumidifiers, refrigerators, smart thermostats, mini-split heat pumps and more.

### Appliance Recycling

BWL offers free pick up and rebates for customers to recycle older, inefficient refrigerators, freezers, room air conditioners and dehumidifiers.

### Hometown Energy Visit

In 2023, BWL began offering free in-home energy assessments to all customers regardless of income. Customers are offered a walk-through assessment of their home, along with educational materials customized to reduce their energy consumption.

### Business Incentives

BWL offers financial incentives to business customers for upgrading the efficiency of their equipment and facilities and reducing their energy use. Incentives are available for items such as lighting, chillers, compressed air systems, occupancy controls and food service equipment.

### Nonprofit Facility Grants

BWL provides grants to local organizations serving disadvantaged communities through the installation of efficient equipment in their buildings. By reducing their electric use, more of the nonprofit's budget is available for the valuable services they provide.

### Renewable Energy

In addition to helping customers become more energy efficient, BWL continues to acquire more renewable energy and work to achieve both its own internal carbon neutrality targets as well as state targets. The BWL's efforts to meet our renewable energy goals in 2023 included:

- Announced plans to add an estimated additional 650 megawatts (MW) of clean energy to our portfolio to support our clean energy goals and meet future regional growth.
- 10 MW of solar in Calhoun County becoming operational.
- Continuing to receive wind energy from wind turbines located in both Gratiot and Tuscola County.
- Owning and operating solar generation facilities, including a community solar park.

- Receiving solar energy from several large-scale solar arrays including Delta Solar in Delta Township and Assembly Solar in Shiawassee County.

For the 2023 reporting period, the BWL continues to meet the Renewable Energy requirements under PA 342, exceeding the statewide Renewable Portfolio Standard of 15 percent renewable energy.

### Cost to Customers

- Beginning in 2022, the BWL did not charge customers any surcharges for its Energy Waste Reduction or Renewable Energy Programs.
- For every dollar spent on Energy Waste Reduction programs, customers should realize benefits of \$3.51.

The MPSC annual report on renewable energy may be viewed at [michigan.gov/mpsc](http://michigan.gov/mpsc).

**BWL offices will be closed on Monday, September 2 in observance of Labor Day.**

