

Keep Cool with BWL!

Heat producing bulbs, humidity and inadequate cooling equipment all contribute to making you uncomfortable in the warm weather. BWL offers several solutions!

- FREE LEDs - BWL will mail a box of efficient bulbs to your home
- TUNE UP Central AC - \$75 rebate
- REBATES for ENERGY STAR® products:
 - Dehumidifier - \$50
 - Programmable T-Stat - \$10
 - Smart/Wi-Fi T-Stat - \$50
 - Room AC - \$50
 - Central AC - \$200 to \$500

BWL offers several solutions! Call 800-573-3503 or apply online at hometownenergysavers.com to learn more about these great benefits!



Put Unnecessary Energy Costs to Rest

Looking for an easy way to save on your business' energy bills each year? Have your employees put their inactive computers and electronics into "sleep mode" when not being used. Even easier? Your network administrator can utilize network power management software to activate these settings quickly and easily across your entire network, without affecting your data. The best part is this simple change can save your business up to \$50 per computer per year! Don't fall asleep on this energy saving opportunity. Call 877-NRG-LBWL (877-674-5295) or visit www.lbwl.com/EnergySavers to learn more.




HAPPY
Labor Day
★★★

**BWL offices will be closed
and remote office workers
will be off
Monday, September 7 in
observance of
Labor Day.**

 **BE COUNTED
LANSING**

CENSUS 2020

ONLINE

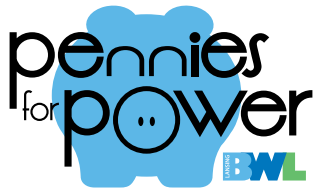
Visit my2020census.gov to participate!

Fill out the survey that you received in the mail and send it back in the postage-paid return envelope.

BY MAIL

BY PHONE

Call 1-844-330-2020 for a phone interview version of the Census 2020 Survey.



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



Round Up

Round up my monthly utility bill to the next whole dollar



Add \$1

Add a dollar to my monthly bill



Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____



One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies



Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Outage Texting

898295/txtbwl

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Aug 2020



Notice for Payments

The BWL has restarted the collection process for electric service, with late payment charges beginning for electric and water service on August 17. Contact our customer service department via phone or email with questions or to setup a payment arrangement.

Please note, our Haco lobby remains closed due to COVID-19, but we've installed payment boxes at the Haco building for contactless transactions.



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