



do1thing.com

SMALL STEPS TOWARD BEING PREPARED FOR AN EMERGENCY

September Goal – Be Informed

BWL has partnered with Do1Thing.com to help customers be better prepared for emergencies. This month's recommendation:

Make sure everyone in your household can receive, understand and act on information received in an emergency.

Choose at least one, and complete it.

- Make sure everyone in your family knows what to do when they hear emergency warnings
- Get a NOAA Emergency Alert Radio
- Make sure everyone in your household can communicate in a disaster

Do1Thing.com is a local non-profit that has a new tip on how to be prepared each month. After choosing one thing for 12 months, you'll be better prepared for emergencies.



Continued from front page

Available Rebates

program, you can receive up to \$450 in rebates on heating and cooling upgrades, in addition to rebates on other HVAC equipment.

Qualified Energy Efficiency HVAC Products	Rebate
Central air conditioning system (SEER 15-19+)	\$200-\$450
High efficiency furnace (95%+ AFUE with ECM)	\$150
Central air conditioning system tune-up	\$50
ENERGY STAR Heat Pump Water Heater (2.0 EF or higher)	\$150
ENERGY STAR pool pump	\$250

Manufacturers and retailers may also offer other rebates and discounts on qualifying energy efficiency products. Ask your sales representative for details.

Savings for everyone

For more information on the many ways we can help you save and to view current rebate offers, visit lbwl.com/energysavers or call 800.573.3503.

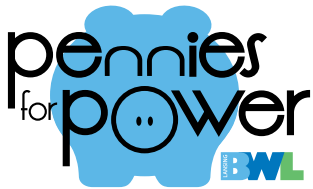


Are You a BWL Customer with a High School Student?

We're looking for the next group of students to join 1st S.T.E.P. – School to Training and Employment Program! Come to the mandatory parent-student orientation meeting on September 23 from 6-8pm in Lansing Community College's Dart Auditorium. You'll learn about all of the great benefits of your high school senior joining our program, including a scholarship to LCC and working experience. The only way to apply for this year's program is to attend the orientation—we can't wait to see you there! For more information on the program and the meeting, visit lbwl.com/1step.





1st S.T.E.P. student Marrison Klimkiewicz, who is now a full time BWL employee, with mentor Alex Martin.



Pennies for Power helps provide shut-off protection for local families that are struggling to make ends meet. Help out by mailing this coupon back to us with your utility payment.

 Round my utility bill each month to the nearest dollar and contribute the difference to Pennies for Power.

 Please add \$ _____ to my bill each month as a contribution to Pennies for Power.

 Enclosed is a check for \$ _____ as my one-time contribution to Pennies for Power.

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007
Lansing, MI 48901-3007

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to **lbwl.com** and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Low-Income Families

You may qualify for a winter protection payment plan. Call 517-702-6006.



Sep. 2015

BWL CONNECTIONS
LANSING

Ready for another season?



The heat of summer has passed and it's time to enjoy the beauty of fall before the snow flies. Mid-season is a great time to check your home's heating, ventilating, and air conditioning (HVAC) system to make sure it's working efficiently and running smoothly.

Choose well

Heating and cooling your home typically accounts for more than 50 percent of energy costs. Before purchasing a new furnace for the winter ahead, take the time to understand why buying a high efficiency model makes a big difference. Buying with efficiency in mind helps not only to reduce the monthly costs of operating the system, but will also help maintain comfort in your home.

Available Rebates

With the help of BWL's Hometown Energy Savers®



continued inside