

BWL Toy Mill Accepts Toys During Silver Bells, Nov. 22



The BWL Toy Mill will officially open for donations on Friday, November 22 at noon.

It will be stationed at the corner of Washington Square and Ottawa in downtown Lansing. Representatives from the U.S. Marine Corps will be on hand to collect unwrapped toys for Toys for Tots from noon until the close of the Silver Bells in City celebration. The toys are given to local charities which then distribute them to less fortunate children in our community.

The noon kick-off will include a performance by a local children's choir as well as a performance by the cast of the Riverwalk Theater's *White Christmas*. The cast will be on hand for photos, autographs and will also be giving away a pair of tickets to the show!

Like us on Facebook at Lansing Board of Water & Light and follow us on Twitter @BWL.com.



General Motors is Saving Energy in a Big Way

BWL's Hometown Energy Savers® Program worked together with its biggest industrial customer, General Motors, to help realize some of the largest energy savings projects of the program's history.



GM installed in its Lansing Grand River plant isolation walls and airlock doors between their paint shop, body shop and general assembly. By doing this they were able to reduce the volume of heated and cooled make-up air that would normally have been lost to the outdoors throughout all three buildings. As a result, GM is saving over six million kilowatt hours, enough energy to power over 500 homes for one year.

Hometown Energy Savers® started in 2009 and is still going strong, helping hundreds of small businesses and large corporations to be more energy-efficient. And we are proud of this latest success with GM.



If you have questions on how your business can be more energy efficient, just contact one of our energy advisors at 517-316-7589 or visit lbwl.com/energysavers.

BWL Commissioners Hold First Board Meeting in Restored REO Depot



The first BWL Board of Commissioners meeting in the newly restored and historic REO Town Depot was held September 24. The depot renovation was part of the BWL Headquarters and Cogeneration Plant project which opened July 1. From left to right: Commissioners Anthony McCloud; Margaret Bossenberg; Dennis M. Louney, Vice Chair; Sandra Zerkle, Chair; J. Peter Lark, BWL General Manager; Denise Griffin, Corporate Secretary; Commissioners Tracy Thomas; Anthony Mullen; David Price; Cynthia Ward.

Report Outages

Power or Streetlight
1-877-295-5001

Water Main Break
517-702-6490

SeeClickFix.com

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical priority list. Call (517) 702-6006, or go to www.lbwl.com and click on Medical Alert Form.



Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call (517) 702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. For details, call (517) 702-6006.

Low-Income Families

You may qualify for a winter protection payment plan. Call (517) 702-6006.



Chase Away the Chill: 5 Energy-Saving Tips for Winter

Save energy and stay comfortable this winter with tips from BWL's Hometown Energy Savers® program.

- 1. Heating:** Space heating accounts for 41 percent of your home's energy costs. Use a programmable thermostat and you could save \$100 or more per year.
- 2. Entertaining:** Houseguests generate extra heat, so turn down the thermostat to save energy and keep comfortable. Other energy savers include waiting to pre-heat the oven until food is fully prepped and baking several dishes at once.
- 3. Lights:** Try light-emitting diode (LED) holiday lights. They use 70 percent less energy than incandescent strands and last 10 times longer.
- 4. Windows:** During winter, open the drapes on your south-facing windows to let warm sunlight in. Close the drapes at night to reduce chill.

5. Get your rebate! We're offering cash rebates to help you save electricity where you use it the most: lighting, appliances, heating and cooling. Complete details at lbwl.com/energysavers.



BWL Contributes \$15,000 in Chili Cook-off Proceeds to Three Organizations



The BWL contributed \$15,000 in proceeds from the 18th annual BWL Chili Cook-off held in June. From left-right: Brad Patterson, Executive Director, Lansing Promise/Hope Scholars (\$5,000); Sandra Zerkle, Chair of the BWL Board of Commissioners; Shela Dubenion-Smith, Development Director, Sparrow Foundation (\$5,000); J. Peter Lark, BWL General Manager; Erik Larson, Executive Director, Impression 5 Science Center (\$5,000)

Save Energy and Enjoy Better Performance with LED Lighting Upgrades

Light-emitting diode (LED) lighting is highly efficient and durable, performs well in a variety of applications, and can save your business a significant amount of energy and money. LED's use three to six times less energy than incandescent fixtures and boast a long-rated life—typically between 25,000 to 50,000 hours, compared to 1,000 to 3,000 hours on average for their incandescent counterparts. To take advantage of LED incentives and lower your bills, call 877-NRG-LBWL (877-674-5295) or visit lbwl.com/energysavers.



YES! I WANT TO HELP NEEDY FAMILIES



Pennies for Power helps provide shut-off protection for local families that are struggling to make ends meet. Help out by mailing this coupon back to us with your utility payment.

- Round my utility bill each month to the nearest dollar and contribute the difference to Pennies for Power
- Please add \$ _____ to my bill each month as a contribution to Pennies for Power
- Enclosed is a check for \$ _____ as my one-time contribution to Pennies for Power

Name: _____ Date: _____

Address: _____

Phone: _____

BWL Account Number: _____