

## Go Paperless with BWL's new eServices!

The BWL makes eServices available to customers who prefer to cut paper use, eliminate check-writing and postage costs or just want an easier bill-paying experience.

And there are other benefits to using eServices, including:

- Fast, convenient and secure payments made from anywhere.
- No more waiting on hold to pay your bill by phone.
- One convenient place to find all your BWL statements.
- Convenient reminders of your paperless enrollment.

Registering for eServices is fast! Visit [lbwl.com](http://lbwl.com) and click on the eServices button under payment options. From the eServices page:

- Click on the eServices logo.
- Select "New User" and enter your account number.
- Enter the last four digits of your Social Security number for verification.
- Follow the steps to create a username and password, accept the terms and conditions, then click "Continue."

If we do not have your Social Security number on file, simply call the BWL Customer Service Center at (517) 702-6006 to have it added to our records.



## City of Lansing and BWL Launch "Live Green Lansing"



Mayor Virg Bernero, joined by BWL General Manager J. Peter Lark, plugs a solar-powered electric vehicle charger into BWL's Chevy Volt at the Lansing City Market. They announced the launch of the City's new Live Green Lansing initiative designed to bolster use of greener technologies and lifestyle choices among area residents, schools and businesses.

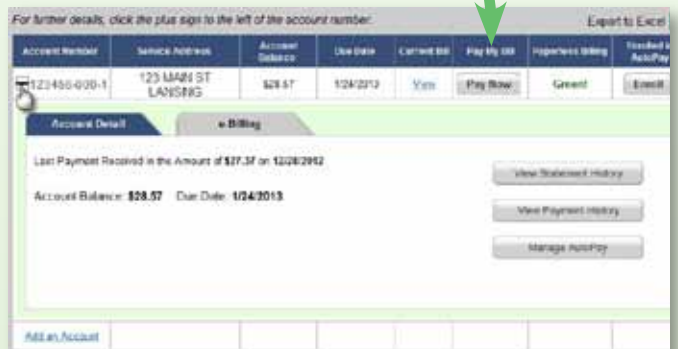


Like us on Facebook at Lansing Board of Water & Light and follow us on Twitter @BWL.com.



After your profile has been created, confirm your e-mail address. An e-mail will be sent to you almost instantly to finish up this part of the process. If you do not see the email in your inbox, please be sure to check your SPAM/JUNK folder.

Once registered in eServices, you can easily view your current bill or statement history, enroll in AutoPay, go paperless or simply pay your bill.



In order to pay your bill without any fees, sign up for paperless billing or AutoPay.

And please note: Your account overview can be expanded by clicking next to your account number.

So now that you know how easy it is, make the switch to BWL eServices today!

**Note: Our previous eBill provider, Check Free, will no longer be available for viewing bills after June 2013.**

### Report Outages

**Power or Streetlight**  
1-877-295-5001  
**Water Main Break**  
517-702-6490  
**SeeClickFix.com**

### Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical priority list. Call (517) 702-6006, or go to [www.lbwl.com](http://www.lbwl.com) and click on Medical Alert Form.



### Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call (517) 702-6006.

### Military Families

Families with active members of the U.S. Military are protected from shut-offs. For details, call (517) 702-6006.

### Low-Income Families

You may qualify for a winter protection payment plan. Call (517) 702-6006.



## Have You Taken Advantage of Our Free Lower My Bill Program?

Lower My Bill is a free, convenient way to lower your energy usage and save money. Here's how it works:

1. Call us at 517-702-6006 ext. 4 to schedule a home energy visit.
2. A BWL energy specialist will visit your home and show you ways to save energy in areas such as basements, windows, and appliances.
3. Our specialist will install FREE energy-saving products like CFLs.
4. You get a personalized energy report for your home with the benefits of using less energy.

Whether you own or rent, if you live in a single-family house and are a BWL residential, electric customer, you can benefit from this program. Call us today!



### BWL Hometown Energy Savers Helping YOU save money and energy

Since April 2009, the Hometown Energy Savers® program has helped customers save over 58.3 million kilowatt hours of electricity, eliminating over 90.7 million pounds of CO<sub>2</sub> emissions in Lansing. **THAT'S LIKE:**

Conserving the electricity used by **6,100 homes** per year  
**4.6 million** gallons of gasoline  
**1 million trees**

READY TO SAVE?  
 Visit [lbwl.com/EnergySavers](http://lbwl.com/EnergySavers)  
 or call 800.573.3503.



## As the Temperature Heats up Outside, Help your Business Stay Cool Inside

The BWL Hometown Energy Savers® Commercial & Industrial Program helps your business save energy, lower your energy costs, and earn valuable cash incentives. This summer, as the temperature heats up, take advantage of our incentive for chiller tune-ups – \$350 per unit. Routine chiller tune-ups are essential to keeping your unit functioning properly and avoiding costly repair bills. So take advantage of the incentive and help offset your maintenance costs!

Cash incentives are also available for air- and water-cooled chiller replacements.

For more information, call 877-674-5295 or visit [lbwl.com/EnergySavers](http://lbwl.com/EnergySavers)

### Comment on Energy Optimization

The BWL welcomes comment on its updated Energy Optimization Plan, which it must file with the Michigan Public Service Commission.

View the plan after July 2nd and make comments at [lbwl.com](http://lbwl.com); or by mail at 1232 Haco Drive, Lansing, MI 48901; or by meeting with George Stojic, executive director of planning and strategic development, July 15-19, 2013. Call (517) 702-6028.

## Pennies for Power Dancing with the Starz Extravaganza Is a Huge Hit

Pennies for Power, BWL's special fund which helps families struggling to pay their utility bills, received a huge boost when the Pennies for Power Dancing with the Starz Extravaganza took to the dance floor in the ballroom of Lansing's Radisson Hotel.

A dance competition amongst seven couples made up of local celebrities and BWL Commissioners took place with guests voting with their donations for their favorite dance couples.

Pennies for Power, administered by Capital Area Community Services, raises about \$40,000 each year for those who need its help, and this year's Dancing with the Starz event, formerly known as the BWL Wine & Cheese Extravaganza, did a lot to aid this year's effort.

Guests sampled several Michigan-made wines, beers and cheeses, as well as a wide selection of hors d'oeuvres. They also bid on donated items at the event's silent auction. The dancers were coached by Sterling Armstrong, a longtime Lansing area dance instructor.



Sandra Zerkle, Chair of the BWL Board of Commissioners, and Derrick Quinney, Lansing City Councilmember, perform their dance number at the Pennies for Power Dancing with the Starz Extravaganza.

## YES! I WANT TO HELP NEEDY FAMILIES



**Pennies for Power** helps provide shut-off protection for local families that are struggling to make ends meet. Help out by mailing this coupon back to us with your utility payment.

- Round my utility bill each month to the nearest dollar and contribute the difference to Pennies for Power
- Please add \$ \_\_\_\_\_ to my bill each month as a contribution to Pennies for Power
- Enclosed is a check for \$ \_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_