



Water Safety

As we get closer to hot beautiful weather and the ability to enjoy a day in the water, it's important that we review water and pool safety.

What water safety rules should I know, follow and teach my children?

- Do not leave young children alone near water, not even with other children.
- If a child is missing, always look in the pool first. Seconds count!
- Whenever your young child is in or around the water, an adult should be within arm's reach.
- Never swim alone.
- Do not use a diving board in a pool that is not approved for it.
- Always use a Coast Guard approved life vest when boating, fishing, skiing or playing in or near a stream, river or lake.
- Young children should not use pool slides.
- Never pretend to call for help in fun.
- Do not let a child use floating toys in water above their waist.
- Remove toys when pool is not in use to prevent a child going in on their own to retrieve them.
- Remember that floating toys, like water wings and air mattresses, are no substitute for a life vest or adult supervision.
- Keep electrical appliances away from the pool.
- Don't swim during lightning storms.
- Don't swim in areas where boats are anchored or active.
- Do not allow wheeled toys by the pool, such as tricycles.
- Keep a phone by the pool.
- Keep the pool area locked when not in use.
- Keep rescue equipment by the pool, including a shepherd's hook, safety ring or rope.
- Learn CPR.

Save Now on ENERGY STAR® Air Purifiers

If you suffer from allergies, or would like to ensure the best air quality in your home, you may want to invest in a room air purifier. BWL's Hometown Energy Savers® program now offers a \$25 rebate when you purchase an ENERGY STAR® model!

What is an air purifier?

Room air purifiers are portable appliances that remove fine particles—such as dust, pollen, pet dander, tobacco smoke and mold spores—from indoor air. Purifiers should be placed as close to the main source of the contaminant as possible, keeping the unit(s) unobstructed and at least a few feet away from televisions, microwaves and stereo equipment. Air purifiers are most effective when all doors and windows are shut.

Why ENERGY STAR?

ENERGY STAR qualified air purifiers are 40 percent more efficient than standard models, saving you about \$30 per year on your electric bill! ENERGY STAR® is a trusted brand for quality products that use significantly less energy than required by minimum federal standards. All ENERGY STAR® products undergo rigorous testing to ensure maximum energy savings.

REBATES NOW AVAILABLE!

To claim your \$25 rebate, simply mail, fax or email the rebate form and a copy of your sales receipt(s) per the instructions at lbwl.com/energysavers.

BWL's Hometown Energy Savers program provides rebates toward the purchase of numerous ENERGY STAR® qualified products and appliances. Visit lbwl.com/EnergySavers or call **800.573.3503** for more information.

Don't Sweat Energy Costs, Tune Your Commercial Chiller

Old chillers that provide chilled water for cooling throughout a business can be inefficient and expensive to run. Upgrading to higher efficiency equipment can increase your energy savings and comfort for you and your customers. The BWL Hometown Energy Savers® Business Program offers incentives for both air and water-cooled chiller replacements. Plus, if your business has a newer chiller, a \$350 per unit incentive is available for tune-ups. Call **877.674.5295** or visit lbwl.com/energysavers to start saving today.

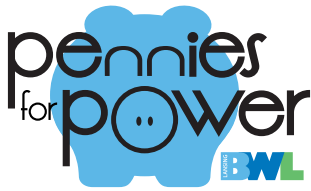
*BWL will be closed
Monday, May 29 in
observance of Memorial Day.*

NEW BWL Customer Service Hours

New hours for the lobby will be 8am to 5pm (currently 8am to 5:30pm) M-F


New hours for the call center will be 7am to 5pm (currently 7am to 6pm) M-F


The new hours will begin on June 5, 2017.



Pennies for Power helps provide shut-off protection for local families that are struggling to make ends meet. Help out by mailing this coupon back to us with your utility payment.

 Round my utility bill each month to the nearest dollar and contribute the difference to Pennies for Power.

 Please add \$ _____ to my bill each month as a contribution to Pennies for Power.

 Enclosed is a check for \$ _____ as my one-time contribution to Pennies for Power.

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007
Lansing, MI 48901-3007

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to **lbwl.com** and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

May 2017

BWL CONNECTIONS

Learn More about the Quality of BWL Water

Every year the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information that you may wish to know about your drinking water. We update the report annually before July 1st, with information about the previous calendar year.

To view the BWL 2016 Water Quality Report, please visit lbwl.com/WaterQualityReport or use the QR code to view it now!



If you would like to receive a paper copy, please contact the BWL Environmental Services Department at 517-702-6360.

To learn more about BWL's water, visit lbwl.com/water.



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